## Amendments to the Claims

## **Listing of Claims**

This listing of claims will replace all prior versions and listings of claims in the application:

Claim 1. (Original) A personal Interactive Voice Response (IVR) system comprising:

a plurality of an IVR servers server communicating personal IVR service node information in a network:

a plurality of personal IVR service node clients in data communication with coupled to the plurality of IVR servers server and communicating the personal IVR service node information, each personal IVR service node client including

an application operable in conjunction with the personal IVR service node to allow a subscriber to create and modify custom operational features of the personal IVR service node to be used when handling received calls;

the plurality of personal IVR service node clients having a client – server relationship with the plurality of IVR servers server; and

facilities in communication with the IVR server for managing transmission of the personal IVR service node information using a Voice over Internet Protocol (VoIP) technology under control of the IVR server in response to personal IVR service node information communicated with a respective personal IVR service node client.

Claim 2. (Original) The personal IVR system of claim 1, further comprising: a first computer readable program code to convert a voice input into a data input; a data chunk containing an unprocessed volume of data generated by the first computer readable program code;

a plurality of voice coders to split the data chunk into a plurality of distinct data packets;

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Amendment dated: November 15, 2004

Reply to office action dated: August 13, 2004

a second computer readable computer program code to decide an order of packet transmission; and

a processor to execute the first and the second computer readable program code.

Claims 3-24 (cancelled)